



La Maestra Community Health Centers (LMCHC)

i2iTracks Population Health Management Platform is Helping LMCHC Shift from Missed Opportunities to Proactive Care Management

Challenge:

LMCHC needed a new, scalable solution to identify patients at risk for cardiovascular disease.

Solution:

With i2iTracks Population Health Management Platform, LMCHC instantly uncovered 453 patients that needed hypertension screening.



LA MAESTRA

COMMUNITY HEALTH CENTERS

Located in San Diego California, dedicated to transforming the health and well-being of low-income and immigrant residents through compassionate care, La Maestra Community Health Centers (LMCHC) has grown into an award-winning health organization that has served more than 65,000 low-income patients since 1990.



As part of their dedication to delivering the best care for underserved populations, LMCHC decided to join the Million Hearts[®] initiative to help clients, the CDC, and CMS prevent one million heart attacks and strokes

by 2017. In addition to the tragedy of losing lives to these preventable causes, healthcare costs for these conditions exceed \$312 billion annually.

"When those patients were proactively asked to see a doctor, 26.2% of them turned out to be hypertensive."

"Almost instantly, we saved over 120 lives using i2iTracks Population Health Management Platform."

— Sonia Tucker, Quality Improvement Director for LMCHC —

The leadership team at LMCHC soon realized that they needed a reliable technology partner to help patients with and at risk for cardiovascular disease in order to maximize resources and create a more economical care delivery model. LMCHC soon found a partner they could trust and quickly implemented i2iTracks Population Health Management Platform.

The result of this new partnership soon became apparent to the executive team. With i2i, LMCHC decreased missed opportunities from 67% to 59% within just a few months.



"That 8% shift is extremely meaningful," states Sonia Tucker, Quality Improvement Director for LMCHC. "I can't imagine just using my EHR. When it comes down to running reports on diagnosis information and data for grants, nothing is as fast and thorough as i2i. It simply can't get it done without them."

