



## Central Virginia Family Practitioners (CVFP)

*i2i Tracks Population Health Management Platform is Helping CVFP Meet and Exceed Improvement Goals.*

### Challenge:

Central Virginia Family Practitioners needed help extracting data from their EHR to meet NCQA Patient Centered Medical Home (PCMH) requirements.

### Solution:

With i2i Tracks, CVFP was able to achieve PCMH certification, improve health outcomes and lower the total cost of care delivery.



Central Virginia Family Physicians (CVFP), a private group practice with eight primary care offices and two urgent care centers, had a bold vision. They wanted to improve the health and wellbeing of the residents of Virginia by evolving into a Patient-Centered Medical Home (PCMH). In doing so, they could deliver better, more coordinated care for patients by collaborating with other provider organizations in their area.

Though, they first needed to standardize workflows across the entire practice

and develop detailed reports in order to meet the requirements for NCQA Patient Centered Medical Home recognition. It quickly became apparent that they needed help. "When we decided to pursue PCMH recognition, it became very evident we needed a tool to help us do that," said Dr. Thomas Eppes, Jr., President CVFP.



**Initially, we thought we could do it with our EHR, but quickly realized that would be a long and laborious process**

After researching several vendor options, CVFP staff directing the effort selected i2i, and the practice implemented i2i Tracks. As a result, CVFP can track patient care, monitor outcomes and analyze results more quickly and efficiently. That difference allowed CVFP to receive PCMH Level III recognition in 2014 and support a culture of continuous improvement.

"Our goal is to make sure our patients know we are taking the best care of them that modern medicine will allow," said Dr. Eppes. "i2i Systems helps us do just that."



**Within six months of implementing i2i Systems, CVFP was able to exceed 10 percent improvement goals for:**

- Breast cancer screenings
- Colon cancer screenings
- Pneumonia vaccinations
- HbA1c tests for diabetes care
- Hypertension care follow-up visits

**"Implementing i2i was our most effective quality improvement initiative."**

**"We were simply unable to meet some of the requirements of a PCMH without i2i."**

— Dr. Robert Elliot, Physician —

