



## Meadowcrest Family Physicians (MFP)

*i2iTracks is Delivering Actionable Data to Improve Health Outcomes*

**Challenge:**

Meadowcrest Family Physicians (MFP) was challenged with implementing Chronic Care Management (CCM) inside their Allscripts EHR.

**Solution:**

MFP decides to leverage i2iTracks, PHM platform, to capitalize on additional revenue through Medicare CPT Code 99490.

## i2iTRACKS

2017 Best in KLAS - PHM #1

Over 2,500 site installs across 25+ EHRs

20 million lives on platform

### Meadowcrest Maximizes ROI for CCM Patients

|                              |                     |                  |
|------------------------------|---------------------|------------------|
| Total CCM Patients           |                     | <b>1000</b>      |
| Average Patient Interactions | Per Month           | <b>500</b>       |
| Medicare Reimbursement       | Per Pt. Interaction | <b>\$42</b>      |
| Average Add'l Revenue        | Per Month           | <b>\$21,000</b>  |
|                              | <b>Annually</b>     | <b>\$252,000</b> |

“We’ve seen a real ROI with i2iTracks as a result of conducting clinical interventions for our high-risk patients - it has been a phenomenal success!”

“Every patient is different, and every practice is different. We need flexibility; we need solutions that address our problems and that’s what i2i did well for us—technology can’t be one size fits all.”

— Ryan Dickert, Director of IT, Meadowcrest Family Physicians —

Established in 1991, Meadowcrest Family Physicians is a family-owned and operated practice located in Crystal River, Florida.

As a care organization specializing in the treatment of Medicare patients often battling chronic conditions, the leadership team at MFP decided to implement population health management strategies to better serve their company’s population. The current Electronic Health Record (EHR) system was not designed to support PHM workflows or query patient population data quickly and easily. MFP’s EHR solution allowed them to store lab results and other clinical information, but lacked the advanced functionality to automatically aggregate, analyze, stratify, and assign actionable care plans through configurable quality measures.

In 2014, it became apparent to Director of IT, Ryan Dickert, son of the practice founder, that they needed a better way to empower staff and help them track patients closely. After a comprehensive review of PHM vendors, MFP implemented i2iTracks Population Health Management Platform. “I feel personally responsible for the health and well-being of our patients, and I wanted a solution to help me deliver the best care possible. With i2iTracks, our physicians are not wasting time digging through charts, which allows them to spend more time with patients.”

