Chase Brexton Health Care

i2i Tracks Population Health Management Platform helped Chase Brexton shift from a tactical to a strategic care delivery organization.

Challenge:
Chase Brexton needed help extracting data from their EMR to deploy Population Health strategies, generate reports for grants and track HEDIS quality measures.

Solution:
With i2i Tracks Population Health Management Platform, the Chase Brexton team has increased penetration of key service lines and improved health outcomes by taking a more proactive stance in care delivery.

Chase Brexton Health Care provides compassionate, quality healthcare, medical attention and clinical services that inspire wellness throughout central Maryland.

Looking back, 2014 was a pivotal time for Chase Brexton. At this time, during the infancy of Population Health Management, Chase Brexton leadership recognized that adopting PHM strategies presented a substantial opportunity to boost efficiency within the organization and improve the health of their patient population.

However, Chase Brexton struggled with extracting information from their existing Electronic Medical Record (EMR) system. Data was siloed and stored in varying formats, making it difficult to pull reports for grants, analyze HEDIS quality measures and pinpoint opportunities for interventional patient care.

To solve these challenges, Chase Brexton decided to implement i2i Tracks. Population Health Program Manager Michelle Rubin worked with i2i Systems toward a rapid deployment of key functions of i2iTracks. Loretta Khangura joined Chase Brexton as the Director of Population Health in 2016. She had experience using the i2iTracks at prior employers and had witnessed the power of the technology in helping transform care organizations. "We have an amazing, caring staff here at Chase Brexton," Khangura said. "I knew that we could exponentially magnify those strengths with i2i Tracks."

> "i2i Tracks is like a periscope into our data. It clearly pinpoints provider interactions, identifies system problems and EMR issues. What makes it so valuable is that with this information, we can address those issues very quickly before they escalate."

— Loretta Khangura, Director of Population Health, Chase Brexton Health Care —

As a result, Chase Brexton continues to implement tools available in i2i Tracks Population Health Platform. With i2i Tracks, front-line staff can easily access important patient information to guide care using comprehensive huddle reports and patient visit summaries that reduce the burden of searching for relevant information in the EMR. Chase Brexton has streamlined workflows for referral management and perinatal care, and maximized preventive care such as screenings for hypertension, cancer and diabetes.

Chase Brexton has seen dramatic improvements in patient engagement as well. Using i2i, care team members can easily pull reports and target high risk patients for outreach and intervention.

Chase Brexton continues to raise the bar in care delivery and improve the health of patients in the communities they serve while supporting their mission: Because Everyone's Health Matters